

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/NPG/2023/131

Ms. Parinita Das complainant

vs

Arti Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/08/2023	<p>The complaint would relate to treatment regarding post-surgical complication in an orthopaedic case.</p> <p>The patient was originally admitted at another CE on November 2, 2022 however, there had been post-surgical complication. They approached the concerned CE and got him admitted on April 12, 2023 and discharged on DAMA on April 17, 2023. The patient was re-admitted on April 24, 2023 and again discharged on DAMA on April 26, 2023.</p> <p>We have heard the concerned orthopaedic surgeon. According to him, on the first admission he did the curative surgery by using stimulant to repair the compromised portion. However, the patient had swelling</p>

		<p>on the next day and he advised further treatment. Despite such advice been given, the patient got himself discharged under DAMA. According to the doctor, on the second admission he did not get appropriate opportunity to cure the infected limb that got gangrenous because of vascular compromisation.</p>
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We have examined the records. We do not find any counselling done although the concerned doctor would categorically contend so. Use of stimulant is also conspicuously absent in the medical records.

The complainant would contend, although it was a case of Swasthya Sathi admission even they had to pay Rs. 48,000/- initially Rs. 20,000/- in cash was paid to Mr. Sabir Warsi, Assistant of the CE and the further Rs. 20,000/- to Mr. Sabir Warsi by transfer through Phone-pay. The final payment of Rs. 8,000/- was paid to Mr. Deepak who is present online. Mr. Deepak has denied such payment.

So far the medical part is concerned. the complainant

would be free to approach the West Bengal Medical Council.

In case he is successful therein he would be at liberty to approach us afresh.

On the question of cash payment of Rs. 48,000/- we permit the complainant to approach the Budgebudge Police Station to lodge an appropriate police complaint against Mr. Sabir Warsi and Mr. Deepak Kumar Prasad.

In case any such complaint is made the police authority should take it to a logical conclusion.

With this direction, the complaint is disposed of.

Sd/-
The Hon'ble Chairperson

Sd/-
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-
Dr. Maitrayee Banerjee – Member

Sd/-
Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-
Smt Madhabi Das – Member

Authenticated
[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Handwritten mark]