

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/MUR/2023/135

Mr. Nilesh Ranjan Sarkar Complainant

vs

B P Podder Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/08/2023	<p>Despite, notice, the complainant is absent. We have tried to contract him over phone but in vain.</p> <p>The complaint would relate to Swasthya Sathi refusal. The CE has given the response explaining their views.</p> <p>On perusal of the reply we find, the CE advised the complainant to do some tests upon payment or at any good diagnostic centre as such investigations are not covered by Swasthya Sathi. The complainant did not come back hence, question of admitting the patient under Swasthya Sathi did not arise.</p> <p>We are satisfied with the response and do not find any scope to interfere.</p>

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission