

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2023/138

Mr. Amit Sen Gupta Complainant

vs

Institute of Neuro Science, Kolkata..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	25/08/2023	<p>The complainant's wife is having neurological complication for two decades. Almost all the neurologists of the city examined the patient and treated her. The present complaint would relate to refusal to admit the patient at INK.</p> <p>After receipt of the complaint, we contacted INK and advised them to consult the concerned neurologist to reconsider the prayer of the complainant. Ultimately, the CE agreed to admit the patient under medi claim policy with the rider that in case any of the investigations is disapproved by the Insurance Company the complainant would have to pay for the same. The complainant did not</p>

agree to such proposal.

We have heard the complainant at length. Our esteemed member, Dr. Sukumar Mukherjee also examined the medical records and is of the opinion, the admission at this stage might not give any better result than what the patient is having on medication.

The complainant would be free to approach the Uni-speciality Government Hospital being Bangur Institute of Neurology .

We would request the appropriate authority of the BIN to consider the prayer for admission of the patient on evaluation of her medical records.

With the above direction, we dispose of the complaint.

Let a copy of this order be also forwarded to the Director, SSKM, for perusal and necessary action.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member



Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authentic

WJ

Secretary
West Bengal Clinical Establishment
Regulatory Commission

WJ