

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/HOW/2023/139**

Mr. Abhishek Chatterjee ..... Complainant

vs

AMRI, Mukundapur..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/08/2023	<p>The complaint would relate to admission refusal in a case of WBHS.</p> <p>CE has given their response. According to them, since the patient was a high risk patient she might need post-op ICU admission. On that particular day, there had been no vacancy in ICU hence, the patient was asked to wait for 2-3 days.</p> <p>We have heard the complainant as well as Dr. Hazarika representing the CE.</p> <p>Dr. Hazarika would assure us, the concerned team would contact the complainant and get the patient admitted as and when there would be vacancy in ICU.</p>



We appreciate his gesture. We hope and expect, the admission would be done within 2-3 days.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authentic*  
*17/12*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission