

Case Reference: INT/SPG/2023/119

Mr. Deb Kumar Bhattacharyya Complainant

vs

Dafodil Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	24/07/2023	<p>The complaint would relate to post surgical complication in a case under Swasthya Saathi admission.</p> <p>The complainant is present online. In so many words, he would categorically contend, he has no grievance as against the CE. His complaint would relate to medical negligence as against Dr. Smriti Ghatak, the concerned surgeon.</p> <p>Dr. Ghatak is present online. She would contend, she helped the patient by admitting her at Medical College taking due care for her treatment. The complainant would however, deny such assertion.</p> <p>Medical negligence is completely outside our</p>



domain. We do not make any comment on the same.

The complainant would contend, he has paid Rs. 18,000/- to the concerned surgeon. Dr. Ghatak would assure us, she would refund the said sum in three equal monthly instalment commencing from August 1, 2023 and thereafter on the first day of each succeeding month. The complainant would be at liberty to share his bank details with Dr. Ghatak so that money could be refunded to him through his bank account.

The complainant would also claim, he has paid Rs. 2,500/- to Dafodil. He has no receipt for the same. He is also not in a position to identify the person whom he paid.

We do not find any scope to interfere any further save and except recording the offer made by Dr. Ghatak.

The complainant would be free to approach the appropriate authority on medical issues.

The complaint is disposed of accordingly.

Authenticated
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			<p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>WJ</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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