

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/HGY/2023/111

Mr. Sailendra Nath Roy Complainant

vs

Arambagh Apex Diagnostic & Health Care Pvt. Ltd..... Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	10/07/2023	<p>The complaint would relate to billing.</p> <p>The CE billed Rs. 40,194/- in a case of insurance admission. TPA sanctioned Rs. 26,730/- disallowing the balance amount.</p> <p>We have examined the approval memo. Non-medical expenses to the extent of Rs. 6,464/-, was not covered by the policy. The CE has rightly realised that amount.</p> <p>Other three deductions on account of doctor consultation and RMO charges aggregating to Rs. 7,000/-, was rightly rejected by the TPA. The CE must refund</p>

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the said sum at once.

We direct the complainant to share his bank details so that money could be transferred to his account at once.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Sri. Tanmay Roy Chowdhury, IPS – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

S. P. Das

17/07/2023.

Secretary
West Bengal Clinical Establishment
Regulatory Commission