

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/WMID/2023/102

Mr. Nitai Chandra Pariya Complainant

vs

Park Clinic (Park Medical Research & Welfare Society).....

Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	19/06/2023	<p>The complaint would relate to billing in case of a WBHS patient.</p> <p>The complainant would contend, although he was having WBHS card the clinic refused to admit him under the scheme as the doctor of his choice, was not inclined to do the surgery at WBHS rate. Hence, he was compelled to admit himself as cash patient. The surgery was done and he had to pay Rs. 2,53,489/-. When he went back to his employer, Kolkata Police, he got reimbursement only to the extent of Rs. 50,800/- . Hence, the complaint.</p> <p>We asked Finance Department, Medical Cell to</p>

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reconsider the bill. It now appears that Kolkata Police committed mistake in reviewing the bill. In effect, a further sum of Rs. 99,547/- is liable to be reimbursed to the concerned employee.

We direct Kolkata Police to pay the said sum. Mr. Tarak Mondal, representing the Finance Department, Medical Cell, would assure us, he would share the calculation sheet with Kolkata Police to enable them to facilitate the refund.

The CE has billed the complainant at MRP for consumable and medicine. Mr. Sabyasachi Dutta, representing the CE, would offer appropriate discount to the extent of Rs. 6,770/- to the complainant.

We appreciate his gesture.

The complainant would be at liberty to share his bank details with the CE so that money could be transferred to his account directly.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
S. P. Mukherjee
23/06/2023
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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