

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2023/090

Ms. Mithu Chatterjee Complainant

vs

N G Medicare & Calcutta Hope Infertility Clinic..... Respondent/
Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	05/06/2023	<p>As per advice of the doctor, the complainant approached the diagnostic centre for CRP test. The test was done and the report came at 37.89.</p> <p>The complainant has a grievance against the report as her doctor prescribed test for CRP whereas the diagnostic centre has done CRP protein highly sensitive (HACRP) . According to her, that was not the test advised by the concerned doctor. She approached the centre when she was asked to come at 3.30 pm. She could not wait because she was having problem. She immediately approached another centre and got her centre done as per advice of the doctor. She however, in her complaint, does not disclose the second report hence, we are deprived of</p>

AP

S.P. Mukherjee,
12/06/2023.

comparing the same.

Dr. Maitrayee Banerjee, esteemed member of our panel being an expert on the subject, would opine, there was no irregularity in the report. CRP is examined by different process.

High sensitivity is one of them and that is an advanced test to get the accurate result.

We do not find any scope to interfere.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated