

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/KOL/2023/065**

Ms. Upasana Chaudhuri..... **Complainant**

vs

Sri Aurobindo Seva Kendra Hospital, Jodhpur Park..... **Respondent/  
Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/05/2023	<p>The complaint would relate to medical negligence as well as billing. Medical negligence is outside our domain. The complainant would be free to approach the West Bengal Medical Council on that score.</p> <p>We have examined the bill. We find, a sum or Rs. 20,620/- charged in excess. We have shared our calculation with the parties through Whatsapp.</p> <p>We direct the complaint to share her bank details with the CE so that money could be refunded to her at once.</p> <p>The complaint is disposed of.</p>

			<p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Sri S. K. Thade, IAS (Retd) – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>WJ</i></p> <p><b>ARSHAD HASAN WARSI</b> Secretary N. B. C E. R. C.</p>
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