

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/NPG/2023/069

Mr. Krishanu Ghosh Complainant

vs

Badartala Nursing Home, Basirhat & Srijoni Healing Home Pvt. Ltd.

Beliaghata..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	22/05/2023	<p>The complaint would relate to post caesarean complication. We are told, the mother and child are keeping well.</p> <p>The complaint would mainly relate to medical negligence of the gynaecologist that would be outside our domain.</p> <p>The complainant also made a complaint as against the Badartala Nursing Home, Uluberia where caesarean C section was done. We do not find any specific complaint as against the nursing home. Hence, we do not wish to interfere.</p> <p>The patient was subsequently transferred to Srijoni</p>



Healing Home Pvt Ltd where the patient was cured. The complainant has not made any specific complain as against Srijoni Healing Home Pvt Ltd. However, on examination of the bill that Srijoni Healing Home Pvt Ltd has already raised we find the same to be exorbitant.

The patient was admitted for 16 days. She was charged for 17 days. The patient was charged Rs. 8,000/- for oxygen in the ward. Srijoni charged Rs. 50,000/- as surgeon fee, Rs. 20,000/- for co- surgeon and Rs. 8,000/- for assistance surgeon. There has been charges for fluid aspiration on two occasions at the rate of Rs. 500/- each and another occasion for Rs. 5,000/- apart from USG guided aspiration for Rs. 5,000/-. OT charges have been taken on two occasions. Despite OT charges sodalime required at the OT was charged separately for Rs. 2,000/-.

For 15 days the CE billed Rs. 3,82,588/-. We direct the Srijoni Healing Home Pvt Ltd to refund Rs. 50,000/- at once on sharing of bank details by the complainant.

The complaint is disposed of.



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
ARSHAD HASAN WARSI
Secretary
WBCS (Ex)
N. B. C E. R. C.

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