

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/HGY/2023/058

Ms. Shikha Das Complainant

vs

Swastha Nivas Nursing Home, Singur..... Respondent/ Respondents

ORDER SHEET

| Office Note | Order No. | Date | Order |
|-------------|-----------|------------|--|
| | 1. | 22/05/2023 | <p>The complaint would relate to post surgical complication in a case of laparoscopic cholecystectomy converted into open surgery. The patient had intra operative bleeding that the concerned surgeon could control however in the process, there had been huge blood loss that caused hypotension. The patient went into hypovolemic shock. The patient was taken to ICU and ventilated. He was subsequently transferred to another establishment in ventilated condition as per the insistence of a relative of the patient who happened to be a paramedical staff working in the next establishment.</p> <p>The complainant is present online through mobile</p> |



phone on speaker mode.

According to her, when she was called in the OT she would notice huge blood coming from the drain and that could not be stopped. The patient died at the next establishment within half an hour of his arrival.

We have heard the concerned RMO, representing the CE. He would contend, the patient came to the hospital with a complain of pain abdomen. The patient was attended by the physician Dr. Udayan Das at OPD when Dr. Das advised surgery. He was subsequently referred to the concerned surgeon who did the surgery.

The concerned surgeon is present online. According to him, laparoscopic surgery could not be possible because of adhesion. The patient family was properly counselled and it was converted into open surgery where bleeding could be noticed. Bleeding could ultimately be stopped however, in the process there had been huge blood loss. The patient went into hypovolemic shock and transferred to ICU and ventilated.



This complaint would' mainly relate to medical negligence that would be outside our domain.

We grant liberty to the complainant to approach the appropriate authority questioning the treatment protocol.

In case she is successful therein she would be at liberty to approach us afresh.

The complaint is disposed of accordingly .

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
SHAD HASAN WARSI
Secretary
N. B. C E. R. C.

