

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/MAL/2023/082**

Md. Mokim Hossin ..... Complainant

vs

City Nursing Home..... Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 15/05/2023 | <p>The complainant has been notified through speed post on May 10, 2023. Despite service, the complainant is absent.</p> <p>The complaint would reveal, the patient was admitted for delivery under a package of Rs. 12,000/-.</p> <p>The complainant would contend, at the time of discharge the CE compelled him to pay an extra sum of Rs. 5,000/-.</p> <p>Md. Meheboob Ali Khan, represents the CE. According to him, the CE realised a sum of 13,500/- only against the bill dated March 27, 2023.</p> |



We have examined the bill. The CE has charged separately for RMO that is not permitted. On that count, a sum of Rs. 1,500/- has been realised. Let them refund the said sum of Rs. 1,500/- to the complainant.

The payment must be made within a week from date.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

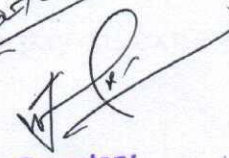
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission