

Office of the West Bengal Clinical Establishment Regulatory Commission  
1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.  
Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/NPG/2023/076**

Mr. Tapan Nayak..... Complainant

vs

Sahid Khudiram Bose Hospital, B T Road..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	15/05/2023	<p>The patient has gone for a planned surgery under PPN package. The patient would complain, apart from the TPA approved amount, at the time of discharge he had to pay an additional sum of Rs. 12,000/- to the concerned surgeon.</p> <p>The CE would contend, they had no hand in it. The patient was introduced by the surgeon to them. Money was paid directly to the surgeon and receipt was given by the surgeon himself and the CE has no responsibility on that score.</p> <p>Dr. Supriyo Bhadra, Deputy Medical Super of the CE would however, assure us, he would see to it that the</p>

matter is amicably resolved between the patient and the concerned surgeon.

On such assurance we dispose of the complaint.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*WJF*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission