

Case Reference: INT/KOL/2023/041

Ms. Bulbul Konar Complainant

vs

Binayak Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	31/03/2023	<p>The complaint would relate to non-furnishing of the detail bill under WBHS.</p> <p>Facts would reveal, the complainant along with her husband were affected by covid in 2020. The complainant survived however, she lost her husband in covid. Now that she has come out of the trauma she wants her bill settled for which she would need detail break-up bill from the CE in respect of both the Admissions. Pertinent to note, CE was compelled to pay the bills to the CE as they declined to extend cashless facility.</p> <p>On our request, Mr. Tarak Mondal, the concerned official of the Finance Department, Medical Cell, is present.</p>



Mr. Mondal would assure, he would definitely consider the issue compassionately with top priority so that the issue could be resolved at the earliest and the complainant could get back the amount as and by way of reimbursement.

The CE is present online. Mr. Sukhomoy Ghosh, representing CE would assure, all necessary co-operation would be extended to the complainant so that the complainant could get reimbursement from the appropriate department of the State.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated