

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:INT/KOL/2023/013**

Mr. Subhadip Saha ..... **Complainant**

vs

R K Mission Seva Pratishthan.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	27/02/2023	<p>The complaint would relate to medical negligence as well as hospital negligence.</p> <p>We requested Dr. Suvendu Mahapatra, Professor Cardiothoracic Department, SSKM, IPGMER to be present as expert. Dr. Mahapatra is present.</p> <p>The facts would reveal, the complainant approached the Cardiothoracic Surgeon. The surgery was planned at the doctor's chamber. The complainant opted to have the surgery done at the CE. The complainant would contend, he was refused Swasthya Sathi admission. The records would reveal, the patient was admitted at 8 a.m. on November 15, 2022 and the surgery was done on the very next day. Swasthya Sathi Card was for the first time produced beyond 24 hours. Hence, there was no scope</p>



for entertaining the same. In any event, particular surgery that the complainant opted, was beyond the scope of Swasthya Sathi scheme.

We do not find any deficiency in service so far CE is concerned.

It was quite unfortunate that the patient had instant reaction on Protamine that was administered to reverse the Heparin action that was used for the purpose of surgery.

Be that as it may, the medical negligence is outside our domain. The complainant would be at liberty to approach the appropriate forum for the same. In case he is successful he would be at liberty to approach us afresh.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member



Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

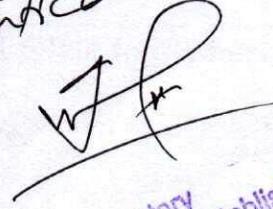
Sd/-

Sri S. K. Thade, IAS (Retd) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated



Secretary  
West Bengal Clinical Establishment  
Regulatory Commission