

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:INT/KOL/2023/018

Ms. Priyanka Roy **Complainant**

vs

TATA Medical Center.....**Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	27/02/2023	<p>The complaint would relate to Swasthya Sathi admission.</p> <p>The complainant would contend, she was not given the benefit of Swasthya Sathi Card by the CE for which she had to approach another CE where the patient is under treatment under the said scheme.</p> <p>She has also complained with regard to non-furnishing of the radiological reports. CE demanded additional sum for the same.</p> <p>The second issue has already been addressed. The complainant has since received all the reports including CD, DVD, Biopsy slide.</p> <p>With regard to Swasthya Sathi admission, Dr. Kapoor would assure, in future, if the patient would need</p>

support from TMC they would be extending such support under the Swasthya Sathi Scheme.

With the above assurance, from TMC we dispose of the complaint.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr.Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Sri S. K. Thade, IAS (Retd) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

WJ
Secretary
West Bengal Clinical Establishment
Regulatory Commission

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