

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference:INT/KOL/2023/017**

Mr. Swarnendu Banerji..... **Complainant**

vs

AMRI Hospital, Saltlake.....**Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	27/02/2023	<p>This complaint would relate to Swastha Sathi refusal.</p> <p>We have heard the parties in detail.</p> <p>We are satisfied with the response given by the CE on the refusal.</p> <p>We have examined the bill. We have pointed out some irregularities to the CE. We have shared our calculation with the parties through whatsapp.</p> <p>In course of hearing, Dr. Bhattacharya, in his usual fairness, would agree to refund Rs. 14, 700/- lump sum.</p> <p>We appreciate his gesture.</p> <p>We direct the complainant to share his bank details with Dr. Bhattacharya so that money could be refunded to</p>

him as offered.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Sri S. K. Thade, IAS (Retd) – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

**Secretary**  
West Bengal Clinical Establishment  
Regulatory Commission

*[Handwritten mark]*