

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2023/020

Mr. Prottyush Chatterjee Complainant

vs

Fortis Hospital.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/03/2023	<p>The complaint would relate to billing issue. The complainant would contend, despite caution given by the TPA the hospital has taken Rs. 25,112/- in excess. .</p> <p>Mr. Sahin Biswas, representing Fortis Hospital, would assure us, money would be refunded to the complainant within a fortnight from date.</p> <p>The complainant is directed to share his bank details with the CE so that money could be refunded to him online.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p>

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri S. K. Thade, IAS (Retd) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission

