

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Case Reference:INT/KOL/2023/020

Mr. Prottyush Chatterjee ..... Complainant

vs

Fortis Hospital.....Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	13/03/2023	<p>The complaint would relate to billing issue. The complainant would contend, despite caution given by the TPA the hospital has taken Rs. 25,112/- in excess. .</p> <p>Mr. Sahin Biswas, representing Fortis Hospital, would assure us, money would be refunded to the complainant within a fortnight from date.</p> <p>The complainant is directed to share his bank details with the CE so that money could be refunded to him online.</p> <p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p>



			<p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr.Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Sri S. K. Thade, IAS (Retd) – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p><b>Secretary</b> West Bengal Clinical Establishment Regulatory Commission</p>
--	--	--	--

*[Signature]*