

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference:INT/KOL/2022/226

Mr. Birendra Nath Das Complainant

vs

Arogya Diagnostic Centre, Ashokenagar.....Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/01/2023	<p>The complaint would relate to delivery of wrong C.T. Scan report.</p> <p>Upon perusal of the complaint as well as the response received from the diagnostic centre it would reveal, there was no anomaly in the report. By mistake, report of a different patient was initially handed over to the complainant. The centre on their own, replaced it on the said day itself. By that time, the doctor was consulted and medicine was prescribed.</p> <p>The complainant's father's name was Santi Ranjan Das. On that particular day at the diagnostic centre one Santi Ranjan Ghosh of the same age also had C.T. brain</p>

and two reports were almost on the similar line hence, this mistake.

In course of hearing, Mr. Subho Paul, the concerned receptionist has tendered unqualified apology. He would also undertake, in future he would be more cautious.

Mr. Abhijit Ghosh, partner of the Diagnostic Centre would offer a philanthropic contribution to Barasat Ramakrishna Mission for Rs. 5,000/- that is appreciated by the complainant as well as the Commission.

In such view of the matter, we dispose of the complaint by recording the fact that Mr. Ghosh would donate a sum of Rs. 5,000/- to Barasat Ramakrishna Mission and a copy of the receipt would be shared with the complainant as well as the Commission.

The complaint is disposed of accordingly.

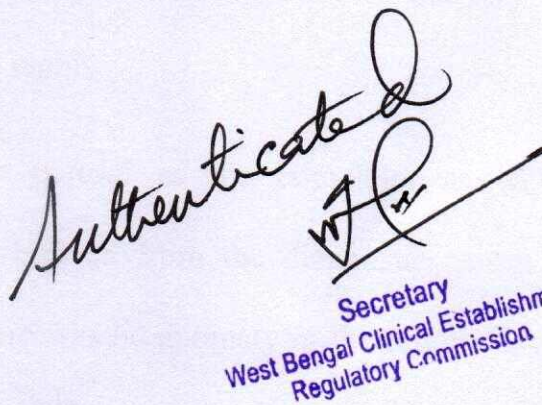
Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member



			<p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Sri. Sutirtha Bhattacharya, IAS (Retd)- Member</p> <p>Sd/-</p> <p>Sri S. K. Thade, IAS (Retd) – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <div style="text-align: right; margin-top: 100px;">  <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p> </div>
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