

Case Reference:INT/HGY/2022/221

Ms.Namita Deb..... Complainant

vs

(i) Dr.P.K.Saha Hospital,Coochbehar (ii) Neotiagetwell ,Siliguri.....

Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/01/2023	<p>Despite notice, one of the CEs P. K. Saha Hospital is absent. Hence, we pass the order in their absence.</p> <p>The patient was admitted under WBHS. The complaint would relate to billing.</p> <p>Soon after receipt of the complaint we forwarded it to the Finance Department, Medical Cell.</p> <p>They reviewed the bills and submitted a detail calculation of refund. We shared the calculation with the parties concerned.</p> <p>In case of Neotial Getwell a sum of Rs. 170/- is payable as refund whereas in case of P.K. Saha hospital a</p>

sum of Rs. 15,109/- is payable. Dr. Sarkar represents Neotia Getwell. He is agreeable to such calculation.

We direct both the establishments to refund the said sum by way of money transfer upon receipt of the bank details from the complainant and file report of compliance with the Commission.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Sri S. K. Thade, IAS (Retd) – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]

Secretary

West Bengal Clinical Establishment
Regulatory Commission