

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:INT/KOL/2022/218

Mr. Sanjoy Sen..... **Complainant**

VS

AMRI, Salt Lake..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/12/2022	<p>This complaint would relate to medical negligence. The patient was admitted at the CE with the history of chest pain. He was treated conservatively and was discharged by the treating doctor with the remark, the patient was having a “typical chest pain.”</p> <p>The complainant would contend, he was admitted complaining chest pain. He was treated as such, yet, he was not told what was the actual reason for his chest pain. Subsequently, he was admitted in another establishment where they could diagnose, it was a cardiac problem and treated accordingly.</p> <p>We have heard the parties at length. We have also</p>



heard Dr. Arijit Ghosh who is present online. Dr. Ghosh would submit, on clinical examination he thought, it was not a cardiac problem even then, he suggested for appropriate cardiological investigations that the patient did not agree. However, it was not properly documented. He did not feel it necessary to document itself as there was no absolute necessity for any cardiological investigations. Be that as it may, issue is absolutely outside our domain. The complainant would be free to approach the appropriate forum for the same.

As we do in other cases, we have examined the bill. We find that the entire bill was covered by the TPA. TPA disallowed a sum of Rs. 3,023/- that the CE should have deducted from the bill.

Dr. Bhattacharjee, the medical administrator, would assure us, the amount would be refunded to the complainant as and when his bank details are shared.

The complaint is disposed of.

Sd/-
The Hon'ble Chairperson

			<p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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