

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
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Case Reference: INT/KOL/2022/206

Mr. Somak Ghosh..... **Complainant**

VS

Ohio Hospital..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/11/2022	<p>This complaint would reveal a very very sorry state of affairs that would show how blatantly dream project of the State is being misused.</p> <p>The patient was admitted under Swasthya Saathi as we find from the record that we have collected from the Swasthya Saathi Department. Even then hospital authority is determined to submit, they could not admit the patient under Swasthya Saathi in absence of appropriate bed hence, with the consent of the patient family, the patient was admitted as a cash patient and was discharged as such. They realised Rs. 45,000/- on account of treatment cost.</p>

The complainant would however produce copy of the bills that would show a sum of Rs. 80,674/- was totally billed.

It would further appear that as per their records Rs. 30,000/- was deposited as an advance whereas the complainant would contend, they deposited Rs. 45,000/- and at the time of discharge hospital people snatched all earlier receipts and demanded further sum of Rs. 50,000/- in cash to release the patient hence, they were compelled to pay altogether Rs. 95,000/- to have the patient discharged. Unfortunately Rs. 50,000/- payment does not have any proof before us. It is fit and proper case where appropriate authority should investigate into the same.

Even at the time of hearing Mr. Rana Das representing the hospital authority as well as Mr. Rahul Dey claiming to be the Deputy General Manager would consistently submit, the patient was admitted as a cash payment and was discharged as such.

Subsequently they have changed their stand.



		<p>Someone appears claiming to be the in-charge of the Swasthya Saathi Desk and admit, a sum of Rs. 19,800/- has been collected from the department by blocking the Swasthya Saathi Card.</p> <p>It is clear case of fraud.</p> <p>To our knowledge, this is first offence committed by the hospital hence, we take a lenient view and impose a token penalty of Rs. 25,000/- that they must deposit with the Commission within a week from date.</p> <p>We direct refund of a sum of Rs. 45,000/-that the hospital would admit to have received as cash patient, positively within 48 hours on sharing of the bank details by the complainant.</p> <p>We request the Commissioner of Police, Bidhannagar to conduct a thorough investigation in the matter including the positive assertion of the complainant that the hospital authority realised further a sum of Rs 50,000/- in cash.</p>
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The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission

[Signature]