

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference:INT/HGY/2022/205**

Ms. Soumika Sadhukhan Biswas Ltd..... **Complainant**

**vs**

Woodlands Multispecialty Hospital ..... **Respondent/ Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/11/2022	<p>The complaint would relate to post-surgical complication that would be completely outside our domain.</p> <p>The complainant would also make allegation as against the CE with regard to non-furnishing of the video recording of the surgery.</p> <p>The CE, in their response dated 28.11.22, categorically made it clear, since it was open Laparotomy they do not have any such practice for video recording. Hence, question of acceding to the request of the complainant does not arise.</p> <p>The complainant would also allege, she had to pay</p>



additional sum in cash to the concerned Gynaecologist without any receipt and that too, within the hospital premises.

Dr. S Chottopadhyay, the Medical Superintendent, would however deny such assertion of the complainant.

The complainant would also inform us, she has already approached the West Bengal Medical Council as against the concerned Gynaecologist.

We do find any scope to interfere at this stage.

The complaint is disposed of.

Sd/-  
The Hon'ble Chairperson

Sd/-  
Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-  
Prof. (Dr.) MakhanLal Saha – Member

Sd/-  
Dr. Maitrayee Banerjee – Member

Sd/-  
Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-  
Smt Madhabi Das – Member

2

*Das.*  
Case Reference: INT/HGY/2022/205

*Authentic*  
*VF*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission