

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference:INT/KOL/2022/203

Mr. Crystal Mackie **Complainant**

VS

Narayan Memorial Hospital..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	16/11/2022	<p>This complaint would relate to an anased nerve injury while administering intervenous injection by the nursing staff at the CE.</p> <p>We have heard the parties at length.</p> <p>The complainant would contend, soon after administering injection there had been numbness in his limb that did not get cured even on the next day. He approached the CE however, they refused to entertain. The CE would however deny such allegation.</p> <p>The facts remains, the patient had some problem with the limb and co-incidently this happened after administering the injection.</p>



We have requested Dr. Subhasis Ghosh, Neuro surgeon, to be present at the hearing to assist us giving his valued opinion. Dr. Ghosh has also deliberated on the issue.

The patient is still having problem in limb which is almost over one month. Dr. Ghosh would opine, there might be two reasons; either it was a case of nerve injury during administering injection or it is something else that would relate to neurological complication.

The patient is already under care of a neurologist. He is now abroad. He would come back very soon as reported to us. The CE is agreeable to give appropriate treatment for his cure free of cost in case they are approached. However, the complainant is scared of the CE as it appears from the deliberation. We leave it to the patient to approach the CE for his further treatment if he desires so.

On the question of fixing the responsibility, esteemed members of the panel, are unanimous of the

view, unless and until his complication gets cured and a proper report comes from the treating neurologist it would be difficult to assess the cause and extent of damage, if any.

We grant liberty to the complainant and/or the patient to approach us afresh at the appropriate moment with such report from his treating doctor.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

Authenticate
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission