

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/NPG/2022/201**

Mr. Satya Prasad Sarkar ..... Complainant

vs

Institute of Neurosciences, Kolkata..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	2.	16/11/2022	<p>This complaint would relate to post-surgical complication in a case of lumbar inter-vertebral disc surgery.</p> <p>The complainant would contend, he repeatedly asked the treating team whether the surgery would be successful or not. After getting full assurance he agreed to have the surgery done and at present due to post surgical complication he has become immobile.</p> <p>The treating surgeon is present online. He would, in his usual fairness, agree to support the patient for further treatment.</p> <p>Ms. Joyeeta Basu, the Additional CEO of the CE,</p>



would also assure us logistic support to the patient. She would inform us, the CE would keep in touch with the patient and provide all necessary support to the patient as and when necessary.

The complainant is also happy with such gesture.

We dispose of the complaint recording the assurance referred to above.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Sri. Sutirtha Bhattacharya, IAS (Retd)- Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission