

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/200

Mr. Partha Pratim Chakraborty **Complainant**

vs

National Neuroscience Centre, Kolkata..... **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	16/11/2022	<p>The complaint would relate to billing and treatment.</p> <p>The medical part is outside our domain. The complainant would be at liberty to approach the appropriate authority for the same.</p> <p>We have examined the bill. We find, a sum of Rs. 76,673/- has been charged in excess.</p> <p>In course of hearing, Ms. Mandobi Chowdhury, Learned Advocate, on instruction, would contend, irrespective of response being given by the CE denying their obligation to follow the Advisory, the CE would refund the said sum of Rs. 76,673/- to the complainant.</p>



		<p>This is second offence committed by the CE. It is a fit and proper case where we should penalise the CE.</p> <p>Ms. Chowdhury would pray for mercy.</p> <p>Dr. Gour Das, Managing Member and Secretary of the CE, is present online. He would undertake, henceforth, the CE would follow each and every directive of the Commission including the Advisories issued from time to time in their true letters and spirits.</p> <p>We direct the CE to file an undertaking to the said affect within a week from date. Dr. Das would assure us, as and when the bank details are received, they would refund the money.</p> <p>The complainant is directed to share his bank details with the CE so that money could be refunded directly to his account.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p>
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Authenticated

[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission