

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/KOL/2022/177

Ms. Anasuya Dutta..... Complainant

vs

Maryland Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	23/09/2022	<p>Despite notice the complainant is absent. We have tried to contact her over phone. She has not picked up. Hence, we are compelled to dispose of the complaint in her absence.</p> <p>We have examined the complaint. The complaint would relate to fixing of the pacemaker. The complainant is doubting its functional tenure as the patient died within five months of fixing of her pacemaker.</p> <p>This question could be effectively gone into by the appropriate authority. We are not competent to do so as it would be outside our domain.</p>

As we do in other cases, we have examined the bill and found a sum of Rs. 10,870/- charged in excess. Dr. Roy, in his usual fairness, would assure us, the said sum would be refunded to the complainant on sharing of her bank details, positively within a week from date.

He would also assure, the office would contact the complainant and inquire about her details so that money could be refunded within the stipulated period.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
Secretary
West Bengal Clinical Establishment
Regulatory Commission