

Office of the West Bengal Clinical Establishment Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

**Case Reference: INT/NPG/2022/157**

Ms. Bijoli Das..... Complainant

vs

Eskag Sanjeevani, Khardah ..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/08/2022	<p>Complaint pertains to medical negligence. The CE has given its response along with all medical papers that has not been shared with the complainant. Let them do so at the earliest, if not already done in the meantime.</p> <p>We have examined the bill. A sum of Rs. 28,250/- has been found to have been charged in excess. We direct the CE to refund the said sum in two equal fortnightly instalments payable on September 15 and September 30, 2022. The complainant is directed to share her bank details so that money could be transferred to her account directly.</p> <p>The complainant is also given liberty to approach the appropriate authority as against the treatment</p>

*Das*

*Authenticated*  
*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission



protocol. In case she is successful therein she would be at liberty to apply afresh before us.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission