

Case Reference:INT/KOL/2022/151

Mr. Prabhas Kumar Ukil..... Complainant

vs

Apollo Clinic, Saltlake..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	08/08/2022	<p>The complaint would relate to improper investigation report. Upon receipt of the complaint, we mailed the CE sending a copy of the complaint and asked them for response.</p> <p>From the response it appears, the report was incomplete in view of contaminated sample. Upon receipt of the mail the CE contacted the complainant and offered repeat test. However, by that time the patient had already got the test done from another laboratory.</p> <p>We have heard the parties at length.</p> <p>The parties would agree, the CE would offer any subsequent test at their laboratory free of cost in</p>





case the patient visits next time at the laboratory.

Dr. Maitrayee Banerjee, esteemed member of the Commission, having expertise would contend, she has already perused the records sent to her. According to her, the report could not be blamed. Sample was contaminated. It might have caused due to collection error. Be that as it may, since the parties has agreed we do not wish to interfere any further.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

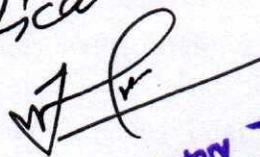
Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt. Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission