

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference:INT/PAB/2022/150

Mr. Atanu Sengupta..... Complainant

vs

Mission Hospital, Durgapur..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	08/08/2022	<p>This complaint is a result of sheer misunderstanding.</p> <p>Complainant's wife was admitted at the CE for delivery of her child.</p> <p>The complainant visited his wife during visiting hours. According to the security staff, despite repeated requests, the complainant refused to leave the ward. The complainant, on the other hand, would contend, the security staff misbehaved.</p> <p>The issue has since been resolved as the hospital expressed regret and tendered apology to the complainant.</p> <p>The complainant does not wish to proceed.</p> <p>The complaint is thus disposed of.</p>



Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

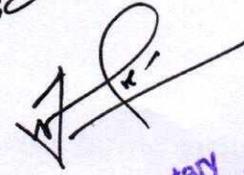
Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt. Madhabi Das – Member

Authenticated



Secretary
West Bengal Clinical Establishment
Regulatory Commission

