

**Case Reference:INT/PAB/2022/150**

Mr. Atanu Sengupta..... Complainant

vs

Mission Hospital, Durgapur..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	08/08/2022	<p>This complaint is a result of sheer misunderstanding.</p> <p>Complainant's wife was admitted at the CE for delivery of her child.</p> <p>The complainant visited his wife during visiting hours. According to the security staff, despite repeated requests, the complainant refused to leave the ward. The complainant, on the other hand, would contend, the security staff misbehaved.</p> <p>The issue has since been resolved as the hospital expressed regret and tendered apology to the complainant.</p> <p>The complainant does not wish to proceed.</p> <p>The complaint is thus disposed of.</p>



			<p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt. Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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