

**Case Reference: INT/KOL/2022/145**

Mr. Somnath Paul ..... Complainant

vs

Sengupta Hospital Developers & Solution and Mother Multispecialty Hospital

..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	01/08/2022	<p>This complaint would relate to realisation of excess money in a case of Swasthya Sathi admission.</p> <p>On receiving the complaint, we contacted Swasthya Sathi Department and the issue has now been resolved. The CE desires to refund the amount that was charged in excess. We direct the complainant to share his bank details so that money could be refunded simultaneously.</p> <p>The CE would also contend, there are some amounts which are not covered under Swasthya Sathi. They should be permitted to exclude the said sum.</p> <p>We direct the CE to refund each and every amount</p>



that was taken by them in violation of the Swasthya Sathi Scheme and give detailed break -up of the amount through Whats app.

The complaint is disposed of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) MakhanLalSaha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*[Signature]*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission