

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/HOW/2022/144

Mr. Rajkishore Singh..... Complainant

vs

Narayana Superspeciality Hospital, Howrah Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
		01/08/2022	<p>The patient was 55 years old and was a diabetic. She had abdominal pain according to the CE. She attended the CE at about 4.15 am at the Emergency. ECG was done. According to Dr. Sukumar Mukherjee, present at the panel, ECG showed acute interior myocardial infarction that the emergency team failed to recognize. The patient was admitted under gastro consultant considering the abdominal pain. Ultimately the patient was shifted to cardiology at about 10.30 pm. Although the complainant would contend, it was 11.30 pm and not 10.30 pm. By that time the golden hour was lost.</p> <p>The complainant would also contend, the Echocardiography could not be done in absence of doctor</p>

who was entrusted to do that.

Dr. Maitrayee Banerjee, esteemed member of the panel, would be of the opinion, the CE has onerous responsibility to answer the question as to why the Echocardiography could not be done when it is a super-specialty hospital.

Mr. Rakshit representing the CE would contend, it is not a case that the Echo could not be done in absence of Doctor. Dr. Rozario, the concerned Cardiologist examined the patient at the emergency. Possibly, Dr. Rozario did not feel any urgency of Echo examination at that juncture hence, it was not done.

The members present at the panel, are unanimous of the opinion, the golden hour was lost and it was only due to missing of the caution that the ECG report would demonstrate.

The patient approached the CE not the doctor. The CE has onerous responsibility to explain the situation. They are not in a position to satisfy us.

Medical issue is outside our domain. It is unfortunate,



the present factual scenario would have overlapping effect on the power of the Commission and the West Bengal Medical Council. Although we are prima-facie satisfied on the issue, we restrain ourselves in taking any punitive measure at against the CE at the moment.

We would earnestly request the Medical Council to decide on the issue at the earliest so that we can take appropriate measure as against the CE.

Records be sent to the West Bengal Medical council along with a copy of the foregoing order.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) MakhanLalSaha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission