

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference : INT/KOL/2022/142

Mr. Binod Kumar Shaw Complainant

vs

G D Hospital & Diabetes Institute..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	01/08/2022	<p>We have heard the parties at length. Doctors present at the panel are unanimous of the opinion, the patient was too critical and the chance of recovery was remote. Even then, the CE tried their level best what they should do at the crucial hour. The patient was intubated and due care was taken.</p> <p>However, the complainant's query has not been satisfactory answered by the CE. The complainant would contend, the hospital lacks infrastructure. They do not have regular neurologist and / or neurosurgeon at their pay roll. The consultant neurologist visited the patient much after her admission.</p> <p>The patient was in ICU. However, he could be off</p>

from ventilation on the next day morningst and the concerned neurologist examined the patient when he was out of ventilation.

CE would contend, after admission the treating doctor consulted the concerned neurologist over phone as well as whats app and as per her advice the treatment was done.

We find no such reflection in the BHT. We are not in a position to satisfy ourselves on the issue that is now raised by the complainant.

We give liberty to the complainant to raise such issue before the appropriate authority as against the treating doctor and / or other referral doctors. In case he is successful therein he would be at liberty to apply afresh before us.

On perusal of the bill we find a sum of Rs. 250/- charged in excess for LFT. Dr. Roy, would assure, in course of the day the money would be refunded to the patient party.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated

[Signature]
Secretary
West Bengal Clinical Establishment
Regulatory Commission