

**Case Reference: INT/HGY/2022/140**

Ms. Madhumita Adhikary ..... Complainant

vs

National Neuroscience Centre and Peerless Hospitex Hospital

..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
		01/08/2022	<p>The complaint would relate to billing and other issues. The original complaint was made when the patient was alive and undergoing treatment. Unfortunately, the patient subsequently died.</p> <p>There had been some problem with regard to hand over of the dead body. The complainant would contend, the CE declined to hand over the dead body unless the billing amount was fully paid off. The CE would however deny such assertion. According to them, they never refused hand over of the dead body. At the same time, they would insist upon payment of the outstanding dues.</p>

With our intervention, the matter could be resolved. Ultimately the dead body was handed over the complainant. By letter dated January 30, 2022 the widow of the patient, the complainant above named assured payment of Rs. 1 lakh that would be much below the outstanding amount. The CE accepted such proposal and gave her time till July 31, 2022 so that money could be paid by two instalments

We have placed this complaint for hearing today upon notice to the complainant as well as the CE.

Dr. Mitra representing CE, would contend, the first instalment has not been paid.

The complainant is present. She would pray for three months time to clear off the entire amount.

We accede to her prayer considering her precarious financial condition.

Let her pay Rs. 30,000/- by August 20, 2022 and a further sum of Rs. 30,000/- by September 20, 2022. The balance sum of Rs. 40,000/- would be paid by October

20, 2022.

It is further made clear, in default of payment of any one instalment the balance amount would carry interest at the rate of seven percent per annum on and from the date of the default until realization. .

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) MakhanLalSaha – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*

*WJK*  
Secretary  
West Bengal Clinical Establishment  
Regulatory Commission