

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/DJRZ/2022/120

Mr. Arun Kumar kunda **Complainant**

vs

Avlon Hospital, Siliguri **Respondent/ Respondents**

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	01/06/2022	<p>The complainant was admitted from May 15, 2021 to May 24, 2021 as a covid patient. This complaint has been made after one year questioning the bill.</p> <p>The CE would contend, they billed according to their schedule.</p> <p>We have examined the bill. We find, there has been blatant violation of the Government Notification wherein the Government clearly directed not to charge any covid patient more than Rs. 1,000/- per day on account of doctor fee. On that count, the patient has been billed Rs. 60,000/- in excess. Medicine and consumables have not been discounted as per our Advisory. On that count, a sum of Rs. 23,000/- is payable. IL 6 has been charged</p>

Bas
14.06.2022

Rs. 500/- extra. The total would come to Rs. 83,500/-.

The CE would contend, they are passing through a difficult period and as such some concession should be made.

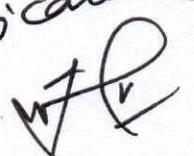
We direct the CE to refund a sum of Rs. 80,000/- in four equal monthly instalments of Rs. 20,000/- each. The first of such instalment would be paid by June 20, 2022 and there after on the 20th day of each succeeding month.

In default of payment of any instalment the balance amount would immediately become due and payable together with interest @ 7 per cent per annum until realisation.

The complainant is directed to send his bank details to the CE so that money could be directly transferred to his account.

The complaint is disposed of accordingly.

Sd/-
The Hon'ble Chairperson

Authenticated


Secretary
West Bengal Clinical Establishments
Regulatory Commission

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission