

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/DJRZ/2022/120

Mr. Arun Kumar kunda Complainant

vs

Avlon Hospital, Siliguri Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	01/06/2022	<p>The complainant was admitted from May 15, 2021 to May 24, 2021 as a covid patient. This complaint has been made after one year questioning the bill.</p> <p>The CE would contend, they billed according to their schedule.</p> <p>We have examined the bill. We find, there has been blatant violation of the Government Notification wherein the Government clearly directed not to charge any covid patient more than Rs. 1,000/- per day on account of doctor fee. On that count, the patient has been billed Rs. 60,000/- in excess. Medicine and consumables have not been discounted as per our Advisory. On that count, a sum of Rs. 23,000/- is payable. IL 6 has been charged</p>

Bas
14.06.2022

[Signature]

		<p>Rs. 500/- extra. The total would come to Rs. 83,500/-.</p> <p>The CE would contend, they are passing through a difficult period and as such some concession should be made.</p> <p>We direct the CE to refund a sum of Rs. 80,000/- in four equal monthly instalments of Rs. 20,000/- each. The first of such instalment would be paid by June 20, 2022 and there after on the 20th day of each succeeding month.</p> <p>In default of payment of any instalment the balance amount would immediately become due and payable together with interest @ 7 per cent per annum until realisation.</p> <p>The complainant is directed to send his bank details to the CE so that money could be directly transferred to his account.</p> <p>The complaint is disposed of accordingly.</p> <p>Sd/- The Hon'ble Chairperson</p> <p><i>Authenticated</i> <i>[Signature]</i></p>
--	--	---

			<p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
--	--	--	--