

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/117

Mr. Subhadeep Das Complainant

vs

James Long Clinic Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	01/06/2022	<p>This complaint would relate to billing. We have examined the bill. Save and except medicine and consumable we do not find any scope of interference. The CE has not discounted medicine and consumable. On that count, a sum of Rs. 1935/- is payable. Moreover, they have charged for oxygen mask required for BY PAP at MRP of Rs.5400/- that is quite exorbitant. We feel, the patient party should get at least Rs.2400/- discount on that score.</p> <p>The CE has already discounted the bill for Rs. 1515/-.</p> <p>Taking into account the discounted sum, a sum of Rs.2820/- is refundable.</p> <p>CE is prays for ten days' time to pay it off. We</p>

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permit them to do so.

We direct the complainant to share his bank details with the CE so that money could be transferred to his account by June 10, 2022.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission