

Office of the West Bengal Clinical Establishment Regulatory Commission  
1<sup>st</sup> Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.  
Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in) Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Case Reference: INT/KOL/2022/109

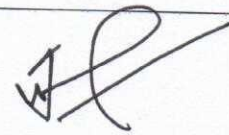
Mr. Amitava Ghosh ..... Complainant

VS

Medica Super Speciality Hospital..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	18/05/2022	<p>Despite notice, the complainant is absent.</p> <p>The complaint would relate to a part of the bill amounting to Rs. 8,971/- that the patient had to pay in view of deduction by TPA.</p> <p>After receipt of the complaint, the CE contacted the complainant as well as TPA.</p> <p>This amount has been charged for medical procedure that the complainant is entitled to claim reimbursement from the TPA, as contended by the CE. The CE would also assure, they would render all necessary assistance to the complainant to get this amount from the insurance as reimbursement.</p>





On such being recorded, the complaint is disposed  
of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

Authenticated  
W.B.