

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/KOL/2022/105**

Mr. Anindya Chatterjee ..... Complainant

vs

Supernova Care Home..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	06/05/2022	<p>The complaint would relate to hospital negligence as well as billing.</p> <p>Pertinent to note, the complainant has been made after one year of treatment. It is so belated we wish to refrain from going into the issue of misbehaviour and other co-related issue however, the billing issue is still germane as we find blatant violation of our advisory. A sum of Rs. 44,053/- has been found to have been charged in excess. The details have already been shared the parties. We round it off at Rs. 44,000/- and direct the CE to pay it off by eleven equal monthly instalments of Rs. 4,000/- each.</p> <p>The complainant is directed to share his bank details so that money could be refunded within 7<sup>th</sup> day of each</p>





English calendar month commencing from tomorrow, until the entire payment is made.

In default of payment of any two instalments the amount then due, would carry interest at the rate of 7 percent per annum until realisation.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticate &*  
*WJ*  
**Secretary**  
**West Bengal Clinical Establishment**  
**Regulatory Commission**