

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/100

Tuneer Banerjee ..... Complainant

vs

Calcutta Heart Clinic & Hospital..... Respondent/ Respondents

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	06/05/2022	<p>This complaint would relate to billing. We have examined the bill. TPA has approved the bill, however, rejected part of the claim to the extent of Rs. 6,100/- that would include consumable and referral doctors fees.</p> <p>Consumable are always outside the medi-claim policy. Hence, it is payable by the patient party. However, the CE should have discounted the consumable as per advisory issued by the Commission. On that count, a sum of Rs. 800/- is payable. We direct the CE pay the said sum on sharing of the bank details by the complaint.</p> <p>The complaint is disposed of.</p>

*sm*

*HL*



			<p>Sd/-</p> <p>The Hon'ble Chairperson</p> <p>Sd/-</p> <p>Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p>
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Secretary  
West Bengal Clinical Establishment  
Regulatory Commission

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