

Case Reference: INT/KOL/2022/098

Mr. Dharendra kr. Pandey Complainant

vs

Recovery Nursing Home..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/05/2022	<p>The complaint would relate to billing.</p> <p>The complainant has already given a letter of withdrawal. He is present. He does not wish to press his letter of withdrawal. Hence, we proceed to hear this complaint.</p> <p>We have examined the bill. We find justification in the complaint. On scrutiny of the bill we find, a sum of Rs. 17,070-/ was charged in excess.</p> <p>The CE is present. According to the CE, on receipt of the complaint they called the patient party and there was a settlement. The CE refunded a sum of twenty one thousand to the complainant and upon receipt of the said sum the complainant issued a letter of withdrawal.</p> <p>In the above backdrop, we do not wish to interfere to</p>

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the complaint.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-


Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated


Secretary
West Bengal Clinical Establishment
Regulatory Commission

