

Office of the West Bengal Clinical Establishment Regulatory Commission

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Case Reference: INT/KOL/2022/097

Mr. Rajarshi Goswami..... Complainant

vs

Fortis Hospital and R N Tagore Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	06/05/2022	<p>This complaint would relate to medical negligence that would be outside our domain. However, in case of first CE(Fortis) we find, a sum of Rs. 21,046/- was charged in excess. Sixty percent of the bill had already been approved by TPA. Hence, the patient had to pay forty percent of the bill. Forty percent of the excess amount would come to Rs. 8,420/-. Mr. Sahin Biswas, representing Fortis would assure us, the money would be refunded back to the complainant on sharing of his bank details.</p> <p>The office is directed to send the records to the West Bengal Medical council for their consideration.</p>

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			<p>The complaint is disposed of.</p> <p>Sd/- The Hon'ble Chairperson</p> <p>Sd/- Prof. (Dr.) Sukumar Mukherjee – Member</p> <p>Sd/- Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/- Dr. Maitrayee Banerjee – Member</p> <p>Sd/- Smt Madhabi Das – Member</p> <p><i>Authenticated</i></p> <p><i>[Signature]</i></p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p>
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