

Office of the West Bengal Clinical Establishment Regulatory Commission^a

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Case Reference: INT/KOL/2022/089

Mr. Suranjana Guha..... Complainant

vs

Apollo Gleaneagles Hospital..... Respondent/ Respondents

ORDER SHEET

| Office Note | Order No. | Date | Order |
|-------------|-----------|------------|--|
| | 1. | 21/04/2022 | <p>Despite notice, the complainant is absent. The CE is represented by Ms. Yoshodhara Ghosh. The representative would contend, after receipt of the complaint the CE already contacted the complainant as well as the patient. They had a prolonged discussion and ultimately the issues raised by the complainant were satisfactorily dealt with. It was decided, the patient would visit the CE in the first week of May 2022 for her check up when the CE would render all necessary assistance that she would need. On such assurance being recorded, we dispose of the complaint.</p> <p>Sd/- The Hon'ble Chairperson</p> |



Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Secretary
West Bengal Clinical Establishment
Regulatory Commission

Authenticated
[Signature]

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