

Office of the West Bengal Clinical Establishment Regulatory Commission

1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/NPG/2022/090

Ms. Komal Shaw Complainant

vs

Quadra Medical Services Pvt. Ltd..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	21/04/2022	<p>The complaint would relate to incomplete MRI report. The complainant approached the CE for her MRI examination. Dr. Manoj Jain, concerned radiologist, did the procedure and signed the report that was handed over to the complainant. The complainant approached her Orthopaedic surgeon who was not satisfied with the report. According to the complainant, she was asked to see the radiologist. There had been harassment on that score since the CE did not facilitate easy access to the concerned radiologist. Ultimately, the complainant could consult the concerned radiologist and the report was changed. The complainant is still not satisfied with the report. Hence, this complaint.</p>



After receipt of the complaint, we requested Dr. Gautam Bhattacharjee, Orthopaedic surgeon and Dr. Avik Bhattacharjee, radiologist to assist us as expert. They examined the report as well as the films that the complainant shared with us. They are unanimous of the opinion, the report given by Dr. Jain does not any error.

The complainant is still not happy. We have heard her. So are the experts present herein.

We would go by the expert opinion. The experts are unanimous of the view, subsequent report submitted by the CE would require no interference.

The complaint is dispose of accordingly.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member



			<p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p> <p>Secretary West Bengal Clinical Establishment Regulatory Commission</p> <p>Authenticated</p> <p>WBCER</p>
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