

Office of the West Bengal Clinical Establishment Regulatory Commission
1st Floor, 32 B.B.D Bag, West Bengal, Kolkata – 700001.
Phone:- (033) 2262-8447 , Email: wbcerc@wb.gov.in Website: www.wbcerc.gov.in

Case Reference: INT/KOL/2022/082

Ms. Bani Mitra Complainant

vs

IRIS Multi Speciality Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	13/04/2022	<p>The complaint would relate to medical negligence as well as hospital negligence.</p> <p>We have heard the parties in detail. We find that the bill is on the higher side. A sum of Rs. 17,514 /- has been charged in excess. Taking into account the discount given for Rs. 10,000/-, a sum of Rs. 7,514/- is still due and payable.</p> <p>We direct the CE to refund the said sum of Rs. 7,514/- to the complainant at once.</p> <p>The complainant is given liberty to approach the appropriate authority raising the issue of medical negligence. If she is successful therein she would be at</p>

liberty to approach us afresh for appropriate relief.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Sukumar Mukherjee – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Secretary
West Bengal Clinical Establishment
Regulatory Commission

Authenticated
[Signature]