

Office of the West Bengal Clinical Establishment  
Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, , Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in)

Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Memo No 1716 /WBCERC/6M-09/2020

Dated 14<sup>th</sup> October ,2020

The Chief Executive Officer/Unit Head/ Medical Superintendent  
Clinical Establishments ( All)

Madam/Sir,

The West Bengal Clinical Establishment Regulatory  
Commission (WBCERC) has passed an advisory which is as follows .

**ADVISORY-17**

1. It has come to the notice of the Commission that after admission , hospitals are charging the service recipients for a full day counting from a fixed hour in a day and in most cases next day starts after 12 PM in the night or 12 noon in the day and thus treating stay of few hours on the date of admission and on the date of discharge as a full day . This is causing great discontentment among service recipients with several complaints filed before the Commission on this count.
2. After careful consideration and due deliberation, the commission feels that this practice has to be done away with and advises that all

42



the clinical establishments in the State would be entitled to charge for a day only on completion of 24 hours .

3. However , in cases where the **whole stay** in hospital is less than 24 hours, the clinical establishments may charge for a day.

It is communicated for information and compliance.

Yours faithfully,

(Arshad Hasan Warsi)

Secretary

West Bengal Clinical Establishment  
Regulatory Commission

Memo No 1716/1(18)/WBCERC/6M-09/2020

Dated 14<sup>th</sup> October ,2020

Copy forwarded to :

1. The Principal Secretary, Department of Health and Family Welfare , Govt of West Bengal
2. The Director, Health Services , Department of Health and Family Welfare , Govt of West Bengal
3. Members , WBCERC
4. PA to Hon'ble Chairperson, WBCERC
5. PA to Hon'ble Vice-Chairperson, WBCERC
6. PA to Secretary , WBCERC
7. Office Copy

Secretary

West Bengal Clinical Establishment  
Regulatory Commission