

Office of the West Bengal Clinical Establishment  
Regulatory Commission

1<sup>st</sup> Floor, 32 B.B.D Bag, , Kolkata – 700001.

Phone:- (033) 2262-8447 , Email: [wbcerc@wb.gov.in](mailto:wbcerc@wb.gov.in)

Website: [www.wbcerc.gov.in](http://www.wbcerc.gov.in)

Memo No 1494 /WBCERC/6M-09/2020

Dated 22<sup>nd</sup> August ,2020

The Chief Executive Officer/Unit Head/ Medical Superintendent  
Clinical Establishments ( All)

Madam/Sir,

The West Bengal Clinical Establishment Regulatory Commission  
(WBCERC) has issued an advisory which is as follows .

**ADVISORY-15**

1. Under the provision of the West Bengal Clinical Establishments (Registration, Regulation and Transparency) Act, 2017, every licensee would have to demonstrate the fee structure and / or costs for treatment in a conspicuous place of the clinical establishment where the patient would come for in-house and / or OPD treatment. However, this rule is not being strictly followed by many clinical establishments.
2. The Commission would, thus desire that all clinical establishments must display the rate chart giving all break- up of the service charges



that the clinical establishment would levy on the patients visiting them for OPD and/or in-house treatment.

3. Such display would be prominent and clearly legible and could be read with open eyes having a distance of six feet from the Board.
4. Such display must be made at more than one places, particularly at the reception desk, cash counter and entry point.

You are requested to comply with it.

  
Secretary

West Bengal Clinical Establishment  
Regulatory Commission

Memo No 1494/1(18)/WBCERC/6M-09/2020

Dated 22<sup>nd</sup> August ,2020

Copy forwarded to :

1. The Principal Secretary, Department of Health and Family Welfare ,  
Govt of West Bengal
2. The Director, Health Services , Department of Health and Family Welfare ,  
Govt of West Bengal
3. Members , WBCERC
4. PA to Hon'ble Chairperson, WBCERC
5. PA to Hon'ble Vice-Chairperson, WBCERC
6. PA to Secretary , WBCERC
7. Office Copy

  
Secretary

West Bengal Clinical Establishment  
Regulatory Commission