

Case Reference: INT/KOL/2022/065

Mr. Rajnesh Prasad Complainant

vs

Medica Superspecialty Hospital..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	29/03/2022	<p>The complainant would mainly relate to treatment protocol that would be outside our domain. It was a case under TPA. The total bill comes to Rs. 82,818.78 /- out of which the TPA sanctioned a sum of Rs. 73,659 /-. The CE discounted the bill to the extent of Rs. 3,478/- leaving a sum of Rs. 5,682/- that the complainant paid. In course of hearing, Mr. Dashora would agree to refund the said sum hence, we do not wish to interfere on this issue and leave it to the complainant to approach the appropriate authority on his main grievance.</p> <p>The complainant is directed to share his bank details with the CE so that money could be transferred to his account.</p>



The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt. Madhabi Das – Member

Authenticated
[Signature]

Secretary
West Bengal Clinical Establishment
Regulatory Commission