

Office of the West Bengal Clinical Establishment Regulatory Commission

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**Case Reference: INT/KOL/2022/067**

Mr. Janardanprasad Shaw .... ..... Complainant

vs

Arogya Marternity and Nursing Home..... Respondent/ Respondents

**ORDER SHEET**

| Office Note | Order No. | Date       | Order   |
|-------------|-----------|------------|---|
|             | 1.        | 29/03/2022 | <p>The complainant is absent. Mr. Sudipta Dasgupta, Advocate is present. The complainant is his neighbour. Mr. Dasgupta is given liberty to represent the complainant.</p> <p>The complaint would relate to excessive billing. We have examined the bill. A sum of Rs. 65,000/- is found to have been charged in excess. The CE would contend, they have already refunded a sum of Rs. 9,667/-. By taking into account the refunded amount, we direct the CE to refund a sum of Rs. 56,000/-. Mr. Prosenjeet Halder, the concerned representative would pray for six months time to pay off the amount.</p> <p>We direct the CE to refund the said sum of Rs.</p> |



56,000/- by monthly instalments as below:

First instalment be paid for Rs. 12,000/- and thereafter four instalments @ Rs. 11,000/- each. The first instalment would be paid on April 30, 2022 and subsequent instalments be paid on the last day of each succeeding month.

In case of default of any one instalment the amount then due would become immediately payable along with interest at the rate of 6% per annum until realisation.

The complainant is directed to share his bank details with the CE so that money could be directly transferred to his bank account.

The complaint is disposed of.

Before parting with, we acknowledge the contribution of Mr. Dasgupta in helping his neighbour.

Sd/-

The Hon'ble Chairperson



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|  |  |  | <p>Sd/-</p> <p>Prof. (Dr.) Makhan Lal Saha – Member</p> <p>Sd/-</p> <p>Prof. (Dr.) Madhusudan Banerjee – Member</p> <p>Sd/-</p> <p>Dr. Maitrayee Banerjee – Member</p> <p>Sd/-</p> <p>Smt Madhabi Das – Member</p> <p><i>Authenticated</i><br/></p> <p><b>Secretary</b><br/><b>West Bengal Clinical Establishment</b><br/><b>Regulatory Commission</b></p> |
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