

Office of the West Bengal Clinical Establishment Regulatory Commission  
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**Case Reference: INT/KOL/2022/064**

**Mr. Bajrang Giria..... Complainant**

**vs**

**Fortis Hospital& Kidney Institute and Fortis Hospital ..... Respondent/  
Respondents**

**ORDER SHEET**

Office Note	Order No.	Date	Order
	1.	29/03 /2022	<p>Despite notice and despite repeated phone calls made, the complainant is not present. Facts would reveal, after prolong treatment the patient died. The patient was initially admitted at the Rashbihari Centre of the CE where we find a sum of Rs. 14,879/- billed in excess.</p> <p>The patient was subsequently transferred to Anandapur Centre where she breathed her last. A sum of Rs. 18,18,180/- was billed. The bill was not shared with us earlier. It was sent only yesterday. We do not get any opportunity to examine the bill in detail. On a cursory glance to the bill we find blatant violation of our Advisory. Since the complainant is absent we do not wish to go in</p>



before us if he so decides.

Rasbihari Centre bill was given earlier. We have examined the same and found a sum of Rs. 14,879/- billed in excess. We direct refund of the same.

With the above direction, we dispose of the complaint.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Makhan Lal Saha – Member

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

*Authenticated*  
*[Signature]*

Secretary  
West Bengal Clinical Establishment  
Regulatory Commission