

Office of the West Bengal Clinical Establishment Regulatory Commission
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Case Reference: INT/NPG/2022/055

Sk. Badsha Alam Complainant

vs

Megacity Nursing Home (P) Ltd..... Respondent/ Respondents

ORDER SHEET

Office Note	Order No.	Date	Order
	1.	11/03/2022	<p>The complaint would relate to treatment protocol that would be outside our domain. The complainant would contend, he lost his mother at the CE while she was undergoing covid treatment. He would doubt as to whether the treatment was properly given or not.</p> <p>The CE would contend, they have already shared the BHT with the complainant through his mail id.</p> <p>The complainant is within his right to know what treatment was given to his mother at the CE. We direct the CE to share all medical records including BHT, investigation report, Nursing Register, Admission record.</p> <p>Mr. Dibendra Bose, administrator of the CE would</p>



assure us, he would share a complete set of medical records (hard copy) with the complainant within ten days from date.

The complainant would also contend, he was not allowed to meet the concerned attendant Ms. Asma Tara.

Mr. Bose would inform, she is not at present working at the CE. He would assure us, he would try his level best to get the concerned attendant and facilitate a conversation between the complainant and the concerned attendant.

The complaint is disposed of.

Sd/-

The Hon'ble Chairperson

Sd/-

Prof. (Dr.) Madhusudan Banerjee – Member

Sd/-

Dr. Maitrayee Banerjee – Member

Sd/-

Smt Madhabi Das – Member

Authenticated
[Signature]